



Date: 9 Nov 2016

Voluntary Accessibility Template (VPAT)

This Voluntary Product Accessibility Template (VPAT) describes accessibility of Polycom RealPresence Desktop against the criteria described in Section 508 of the United States Rehabilitation Act of 1973, as amended (29 U.S.C. 794d). The template format is intended to permit easy evaluation of conformance to Section 508

Name of Product: Polycom RealPresence Desktop

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Note: This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

SUMMARY TABLE

VOLUNTARY PRODUCT ACCESSIBILITY SUMMARY

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	Please see below.
Section 1194.22 Web-based internet information and applications	Not Applicable	Not web-based information or application.
Section 1194.23 Telecommunications Products	Not Applicable	Not a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not Applicable	Not a video or multi-media product.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not a desktop or portable computer.
** Section 1194.31 Functional Performance Criteria	Supports	Please see below.
** Section 1194.41 Information, documentation, and support.	Supports	Please see below.

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Section 1194.21 Software Applications and Operating Systems		
Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported, see remarks	The mouse controls are required to utilize the application.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	Application does not interfere with OS or other applications' accessibility features.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	Use visual cues to indicate current focus.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Support	Where tooltips are present, these can be read by Assistive Technologies. All the information is available in text.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Not Supported	The contrast and color settings are implemented only in a small portion of the interface.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	No animation displayed on the product.
(i) Color coding shall not be used as the only means of	Supports	

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conveying information, indicating an action, prompting a response, or distinguishing a visual element.		
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	Product does not permit adjustment of color or contrast settings. Available range of color settings are those provided by Windows OS and by the monitor used.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	No flashing or blinking elements.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported – see remarks	Data entry is needed for configuration and sign-in. These are typically one time tasks and assistive technologies can be used to enter the data if needed.

Section 1194.22 Web-based Internet information and applications

Not Applicable

Section 1194.23 Telecommunications Products

Not Applicable

Section 1194.24 Video and Multi-media Products

Not Applicable

Section 1194.25 Self-Contained, Closed Products

Not Applicable

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Section 1194.26 Desktop and Portable Computers

Not Applicable

Section 1194.31 Functional Performance Criteria
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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports Through Equivalent Facilitation	Supported screen reader software for visual impairments
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Supported in audio only mode and via screen reader software.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Product indicates all activity via on-screen representation.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Audio information is not important for use of the RPD, Video quality will permit Real Time signing. As RPD runs on a PC, users can use IM to support communications. RPD Win supports closed captioning.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	User speech not required to control or configure product as it is a video conferencing product enabling visual contact
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	MouseKeys supported for users without fine motor control.

Section 1194.41 Information, documentation, and support.

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	Made available upon commercially reasonable request

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(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Made available upon commercially reasonable request.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	

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